



Job Description - Employment Support Worker

Job Title: Employment Support Workers

Accountable to: Locality Manager

Responsible For:

Salary: From £8.76 per hour

Location: Bristol and South Gloucestershire

Hours: Various

Contract: Subject to funding

Job Purpose

1. Under the general supervision of the Locality Manager and as part of Supported Employment Service, the Job coach will demonstrate, mentor & model best practice Job Coaching to provide support to individual service users that enables them to secure and maintain employment and to maximise their independence, competence and integration in the workplace.
2. Deliver excellence in all aspects of Job Coaching ensuring effective Vocational Profiling and Discovery, Employment Planning and Employer Engagement.
3. To participate in a range of contracts and programmes working with a range of education, social care and health partners
4. Contribute actively to the smooth running and development of the co-operative.

Main duties and responsibilities

1. To work with individuals with a learning disability, autism or other disadvantage in the workplace or in the preparation for that work.
2. Prepare and deliver employment support to the individual & their employers, in line with the client's wishes and employer needs as highlighted through Vocational Profiling/Discovery, Planning Meeting, Employer Discovery & Negotiations, Workplace Analysis, Job Analysis & Task Analysis.
3. To acquire or complete risk assessments where appropriate.
4. Understand the concerns of the individual, carers and employers, facilitating understanding and communication on an ongoing basis
5. Where appropriate, use Systematic Instruction to ensure a planned approach to support maximum participation of the supported employee in job and job related tasks. Continually seek ways to increase the individual's independence and competence in job and job related tasks

6. To provide on-the-job training to service users in integrated work settings and/or support to co-workers to become competent and independent, carry out and learn each job prior to designing training programmes and pacing the client.
7. Identify, wherever possible, strategies for fading, use of natural and other supports, accommodations or aids and adaptations to minimise reliance on external job support
8. To analyse and use, if appropriate, company training opportunities and the support of the workers according to individual needs.
9. Support the development of the co-operative working with colleagues in sharing support etc to ensure clarity with regards to style of support to be provided ensuring consistency of approach to the individual and employer
10. Complete all monitoring forms and timesheets as requested to ensure timely job support claims are made

General

1. To maintain standard of dress that is appropriate to role and in accordance with the organisation's dress policy.
2. To maintain confidentiality at all times and to ensure respect for, proper observance of and adherence to Sixteen's confidentiality policy for all staff.
3. To attend regular supervision sessions with line manager, regular team meetings and undertake relevant training as and when required.
4. To take all reasonable care of the health and safety of her/himself and of other persons who may be affected by her/his acts or omissions. As regards to any duty or requirement imposed upon the organisation by or under any of the relevant statutory provisions, to co-operate with the organisation as far as it necessary to enable that duty or requirement to be performed or complied with. To report to the Health and Safety Manager either serious risks or your concerns over safety issues.
5. To work at any other location, as and when required.
6. To undertake any other duties which are consistent with the post.

This job description is not an exhaustive list of duties and responsibilities and is subject to change in accordance with the needs of the service.

Person Specification - Employment support worker

Criteria		Essential	Desirable
Experience	Experience of working in a wide variety of work settings and job roles	E	
	Experience of work and successfully dealing with employers	E	
	Experience of working with people with learning disabilities		D
Education and training	Training in Systematic Instruction		D
Knowledge and skills	Ability to communicate effectively with users of the service	E	
	Ability to communicate effectively both orally and in writing, with other staff, clients, employers and other professionals	E	
	Able to use standard office IT programmes		D
	Basic knowledge of welfare benefits		D
	Clean driving licence and access to car		D
	Basic knowledge of Health & Safety at Work Act		D
Personal circumstances and attributes	Ability to show empathy and understanding towards clients	E	
	Ability to meet the physical requirement of the job	E	
	Ability to be self motivated and use personal initiative within a structured framework	E	

	Ability to keep records	E	
	Willingness to undertake all relevant training	E	
	Ability to work under pressure	E	
	Ability to work flexibly	E	
	Understanding/awareness of Equal Opportunities	E	

Access to a computer is a distinct advantage as is having own transport